

SYSTEMIC IMPROVEMENT – CITIZENS SUGGESTIONS

CTE / TECHNICAL

No.	Suggestions	Response of the Commission
56	A private Petroleum company had grievance with a Government of India- Coal organisation wherein issues of tender document such as increase in the EMD value, request for mode EMD as Bank Guarantee, issue of delayed payments, Reverse Auction etc. were enumerated.	The suggestion has been deliberated in detail and suitable amendments are under consideration in the Reforms of Public Procurement being undertaken by the Commission.
70	Licensing / certification approvals to be given timely.	These issues were deliberated in the recently held conference on Reforms in Public Procurement and Project Management. Draft instructions in this regard are under consideration of the Government
49	Systemic improvement in public procurement by removing unnecessary/superfluous tender conditions and specs from bid documents	These issues were deliberated in the recently held conference on Reforms in Public Procurement and Project Management. Draft instructions in this regard are under consideration of the Government
36	Data base of contractors and vendors indulging in irregularities in work to be compiled. During telephonic conversation he also stated that all cases where contractors were found at fault was uploaded in an internal portal in PGC so that at the time of awarding contracts, an informed decision could be take	These issues were deliberated in the recently held conference on Reforms in Public Procurement and Project Management. Draft instructions in this regard are under consideration of the Government
28	Systemic Improvements in supplier qualification by Power	NTPC has assured the compliance of specified requirement w.r.t. Borosilicate chimney lining system. It has already specified qualifying



	plants besides ensuring effective vigilance in the qualification of chimney lining systems for use in Government mandated flue gas desulphurisation plants	<p>criteria for chimney liner (i.e. Borosilicate) in the bidding documents. Further, bidding documents also specify relevant tests as per International practice & EPRI, USA (Electric Power Research Institute Guidelines). Details are as below:</p> <p>(i) Only Vendors, who have sufficient experience in at least two units at different locations, can supply borosilicate Chimney lining.</p> <p>(ii) Lining supplier shall provide a ten (10) years full replacement guarantee and fulltime onsite QA supervision, during erection & commissioning.</p> <p>(iii) Material to be supplied shall meet various parameters/properties as per requirements of specification.</p> <p>(iv) Various tests of material to be done including wet stack study for condensate collection.</p> <p>(v) EPRI guidelines to be followed for Wet stack design.</p>
31	It is same as suggestion no 28	It is same as suggestion no 28
30	More scrutiny in selecting and permitting materials for internal protection of new chimneys, as required for low temperature operation in conjunction with flue gas desulphurization plants, as mandated by Government of	NTPC has assured the compliance of specified requirement w.r.t. Borosilicate chimney lining system. It has already specified qualifying criteria for chimney liner (i.e. Borosilicate) in the bidding documents. Further, bidding documents also specify relevant tests as per International practice & EPRI, USA (Electric Power Research Institute



	India.	<p>Guidelines). Details are as below:</p> <p>(i) Only Vendors, who have sufficient experience in at least two units at different locations, can supply borosilicate Chimney lining.</p> <p>(ii) Lining supplier shall provide a ten (10) years full replacement guarantee and fulltime onsite QA supervision, during erection & commissioning.</p> <p>(iii) Material to be supplied shall meet various parameters/properties as per requirements of specification.</p> <p>(iv) Various tests of material to be done including wet stack study for condensate collection.</p> <p>(v) EPRI guidelines to be followed for Wet stack design.</p>
27	Non-Implementation of the Public Procurement Policy of the Ministry of MSME's Coal Transportation & Crushing Service by an organisation	<p>The relaxation of prior turnover and prior experience is applicable only to all startups recognized by Department of Promotion of Industry and Internal Trade (DPIIT) subject to meeting of quality and technical specifications. Startup may be MSME or otherwise. Therefore, it does not automatically imply that all MSEs are startup and eligible for relaxation.</p> <p>The Procuring entities may not relax the criteria of prior turnover and prior experience even for startups in certain circumstances where adequate justification exists.</p>



32i	<p>(a) The practice of awarding work strictly to L-1 bidder needs to be rectified</p> <p>(b) Further, contract department is bound to award the work by relaxing certain criteria in such a way that it favors someone</p>	<p>(a) "Award of contract to the L1 is as per extant guidelines of the government"</p> <p>(b) "These issues were deliberated in the recently held conference on Reforms in Public Procurement and Project Management. Draft instructions in this regard are under consideration of the Government"</p>
65	It is same as suggestion no 56	
20*	Govt Infrastructure tenders should not have product brand names. Special directions to be issued to give preference to Indian companies as compared to Multinationals.	
23	No specific suggestion	The suggestions is generic in nature with no specific suggestions and thus filed.
24	No specific suggestion	The suggestions is generic in nature with no specific suggestions and thus filed.

